

## Welcome to Autumn!

### Amplified Phones

South County phone distributions are still occurring on the first Wednesday of the month in Delray beach.

Please call 561-366-7219 for an appointment as space is limited.



We have now waved Fred good-bye and wish him the very best as he begins his next chapter. We will miss him and thank him for all he did for the Deaf and Hard-of-Hearing community over the past 25 years.

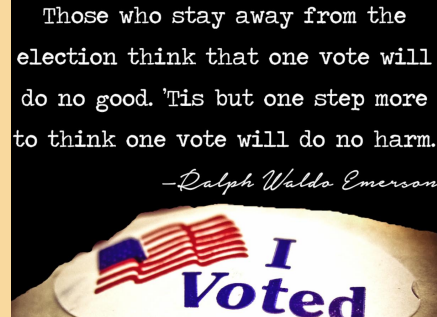
Fred's retirement has required that we rethink how we best provide services to you so expect some (hopefully) exciting announcements coming soon. We continue to be in the office Tuesday - Saturday, available for Audiology services and the amplified phone program.

As we have been stressing for the past 6 months, the schedule is subject to change due to circumstances associated with COVID-19. We still require an appointment and are trying to limit the number of people in the office at one time.

You must wear a mask when you come to the office.

**Please note the office will be closed November 3 for Election Day**

**Please visit our Facebook page for updated schedule information. We post the schedule weekly.**



The 2020 election is now upon us - by now Vote by Mail ballots have been sent and should be arriving in homes as of today. We have been encouraging everyone to VBM as it is the safest way to vote during COVID-19. There has been a lot of concern about the Post Office and the slowing down of mail. Once you get your ballot, the best way to get your voted counted is to fill the form out and mail it back ASAP.

**Please be sure to sign the back of the envelope and make sure the privacy sleeve is also folded over the ballot. If that sleeve is missing, your ballot may be rejected.**

You can bring your ballot to the closest Supervisor of Elections office (SOE) or drop it in a drop box at the early voting sites. When you VBM, you can follow the progress of your ballot to make sure it was received and if there are any issues with it. Click here to [Track your ballot](#)



As far as I've been able to find out, Florida will begin tabulating votes 22 days before Nov. 3 but will not be totaled until election day. Because this is expected to be a high-turnout election, all officials are stressing the need to get VBM ballots back to the SOE as early as possible. VBM ballots will be included in the results on election night. The concern is that if people wait until just before the election, the ballots may not arrive in time to be recorded on election night.

A good resource is [vote411.org](http://vote411.org) if you have questions and you can see what's going to be on your ballot according to your address.

If you need to check your registration status, go to [will vote.com](http://willvote.com)

If you are unable to get to the Post Office or SOE office, we are available to pick up your ballots and deliver them for you.

The most important thing you can do over the next month is to plan how you are going to vote. Please don't hesitate to reach out to our office if you need assistance.

561-366-7219

**Masks!**



Masks are the topic of every conversation now. The biggest challenge beyond trying to hear through the masks is how to keep them from interfering with your hearing aids. I have found one design where there is an elastic band that goes over the head. I've included the link so you can see if it might work for you.

\*we have not tried this mask so we cannot attest to its performance

[Etsy face mask](#)

Audiology with a Heart

