



September News and Updates

An Important Announcement

As we celebrate our 6th year of Audiology with a Heart, we know that change is everywhere. Please help me wish Fred Schott a Happy Retirement. Fred has decided that after almost 25 years of serving Deaf and Hard-of-Hearing residents of Palm Beach County, it is time to pass the baton to the next generation. Fred began his career in Palm Beach County with the original Deaf Service Center in West Palm Beach and eventually became the face of the agency. He initially worked with Deaf clients to help them navigate the world before computers and smart phones. He was a constant presence at all networking events - if anyone in the county had a question, the answer was always: "ask Fred."

Fred has been a constant presence in Palm Beach County. Twice he was the Chair of the Inter-Agency Network and was on the Advisory Council for the Area Agency on Aging. He was also on the Board of the Partnership for Aging. Fred trained 911 operators on how to communicate with Deaf callers and he often offered Sign Language classes to the community at large. For years, Fred was the driving force behind the Holiday Party every December for local Deaf children so they could experience a Santa Claus they could communicate with in their own language. As the years went and technology changed, Fred became the face of the Amplified Telephone Program here in Palm Beach County.

Fred's last day here at Audiology with a Heart will be October 2 and under normal times, we would be celebrating his service to the community with a celebratory event. Since we can't do that right now, please feel free to contact him through e-mail: fredschott@audiologywithaheart.com or call him at 561-366-7219.

I know I will miss him terribly both professionally and personally, Audiology with a Heart would not be the agency we are now without him but we all know change is necessary.

Fred will be moving back to his hometown of St. Joseph, Missouri and we wish him the best of retirements and to stay warm during the winter!

Even though Fred will no longer be here, the telephone program will continue unchanged. If you need a phone, or know someone

who does, please call us at 561-366-7219. If your phone is not functioning properly, please don't hesitate to contact us.

Let's Talk About Masks

Now that we are 6 months into the pandemic, masks are more important than ever to try to slow the transmission of the virus. I am linking an article that looked at the effect masks have on speech understanding.

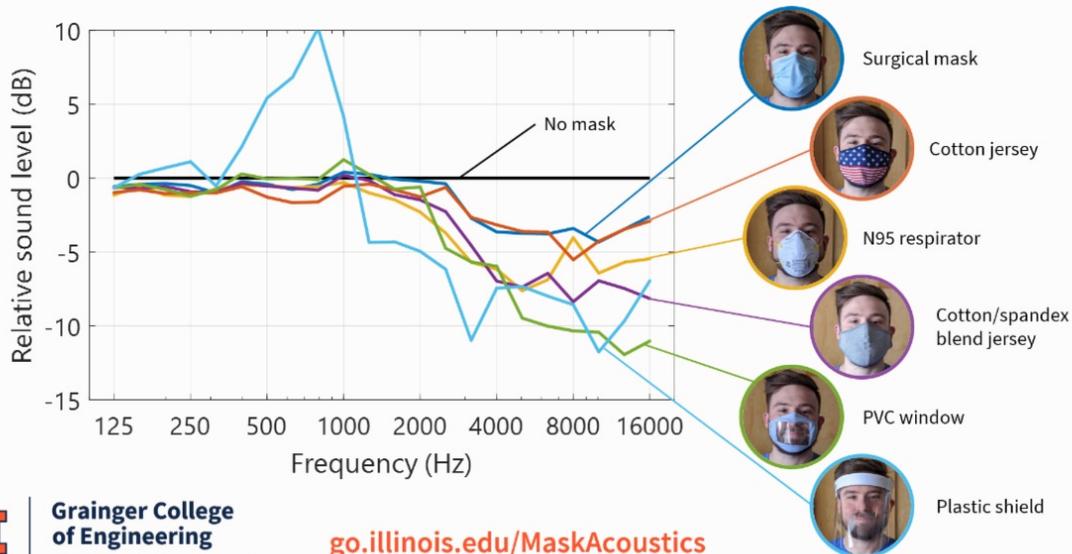
If you are finding it more difficult to understand speech when the other person is wearing a mask, the hearing aid manufacturers have designed new protocols for people that need extra help with masks. Please contact the office for an appointment so we can implement the new protocols.

561-366-7219

[Masks make it harder to understand speech](#)



Face masks degrade high-frequency speech sounds



Happy Rosh Hashana

Let us wish each other no matter our religion or background, a



sweet, happy and healthy New Year. We could all use some peace.

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